

Twitter Thread by Northern Lass (Freedom Fighter)

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THREAD - Face Covering Regulations: How the UK government instructed supermarkets and major retailers to respond to exemptions. /1

Last year the heads of supermarkets and *major* retailers received a 'secret' Cabinet Office document about face covering exemptions /2

An important point to make here is that small independent businesses were NOT given the same details. And neither has the government ever shared it with the public. In fact, they REALLY do not want you to see it. /3

Although I've known of this document since September, I previously decided not share it for fear that it would make life even more difficult for people with genuine medical exemptions and disabilities /4

Yet, this week, the government has mounted a fear campaign that has caused widespread confusion and despair for people who are not able to wear a mask. Notably, those with hidden disabilities. It must now be made public /5

As you will see in the document, the Cabinet Office specifically states that some people are not 'expected' to wear face coverings for some 'health', 'age' and 'equality' reasons. We knew this already, but now you will know what the Cabinet Office told big retail about this /6

I told a little white lie when I said it was not a 'public' document, it is. It's just you have to look very, very, very hard for it. There is ONE copy on the internet and it seems to have been uploaded by mistake. /7

I am going to post a link to a PDF of it now and I want EVERYONE to download it *right now* before the government makes it disappear. When you download it please drop a message underneath and share with everyone you can /8

Download the document here and then we'll then discuss exactly what it means:

<https://t.co/rrJlX6rptL> /9

As you can see, it is a step-by-step guide - written by the Cabinet Office - designed for heads of major retail to brief their staff on how to deal with anyone who walks into a shop without a face covering /10

The first point backs up what's already said on the <https://t.co/4kj7Hrk4yM> website: "It is not mandatory for an individual to wear a visual cue to outline they are exempt" - which has to make us wonder what the hell the [@GOVUK](#) & [@Morrisons](#) and [@asda](#) are playing at today /11

The second point advises what staff should do if you're not wearing a lanyard. They may offer you a mask or ask you to wear one. I believe this is what [@morrisons](#) and [@asda](#) are now going to be doing if you do not 'clearly' look exempt /12

A few people are commenting 'is that is?', my reason for sharing this document is to REASSURE people who are genuinely exempt but are now *terrified* following the government's new fear campaign

But the BIG news about this document concerns points 3 and 4 /13

For the first time we have it on paper - STRAIGHT FROM THE CABINET OFFICE - examples of what shop staff should say to people without masks and how people without masks are expected (or not expected) to reply /14

If shop staff see a person without a face covering AND no lanyard or visual clue, the government suggests that retailers ask "Please can you wear a face covering if you are able to?" /15

The most important points:

"Once an individual has said they are not able to/exempt, you MUST take their word and allow them to continue. A verbal confirmation alone is enough." (cont) /16

"You must NOT ask for proof of their medical exemption and it is not essential they show any form of exemption card at any point" /17

A few people are saying they've seen this. I've been tweeting about masks daily on Twitter for six months and I've *NEVER* seen this document posted, you ungrateful swines. What did you want? Outdoor masks?

I'm going to say more about why the doc is important /18

This document sets out the record - in writing- of how mask exemption for medical reasons is claimed. You should *only* be refused at these new [@morrisons](#) and [@asda](#) 'check points' if you say something like "I don't want to".

Print the document and carry it around with you /19

The existence of this document cancels out any threats that the government or supermarkets have made this week because they simply CANNOT lawfully refuse you - under the Regs, the Equality Act 2010 and Data Protection Act 2018 - if you make clear you are medically exempt /20

The main problem is that it hasn't been disseminated to individuals or small businesses - so the government has protected large retailers (by giving specific instruction) but left small businesses at risk of action under the Equality Act /21

Anyone doubting that this document was only shared with select organisations....please read the part that says "Please note charity organisations working with the government have been made aware of this too" /22

A few people saying that some of the wording of that document has been all over Twitter, yes *I* myself have previously shared some over the wording over the past few months...but here it is in black and white, and yes, it's genuine /23

(Those sharing the Business West page, yes! That's the page I shared, if you read back my thread). The fact of the matter is that I know - through other sources - the government did NOT want this document in the public domain.

This is the important part /24

3: Ask the individual "Please can you wear a face covering if you are able to?" This allows the individual to reply with "I am not able to/I am exempt", rather than just "I don't want to".

4: Once an individual has said they are not able to/exempt, you must take their word and allow them to continue. A verbal confirmation alone is enough. You must not ask for proof

My mission of sharing it was to dilute some of the government's current fear-mongering and give frightened exempt people another doc as ammunition. If you were expecting something else, well, it says more about you and you're not one of the people suffering who I want to help /25

It's also a reminder the supermarkets are not acting totally of their own accord. They're briefed by the Cabinet Office who simply cannot give out written advice that contravenes the Equality Act or the Data Protection Act without first changing those laws. Remember that. /26

There is a HUGE amount of confusion about the face covering regs and exemptions. My hope is that sharing this step-by-step guide helps clear up some confusion and helps people to go about their lives a bit more confidently.

It spells out what *should* happen with exemptions /27

PDF:<https://t.co/rrJlX6rptL>

ARCHIVE VERSION: <https://t.co/t1KlrsH5Pa>

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GUIDANCE FOR FACE COVERING EXEMPTIONS

In settings where face coverings are mandated in England, there are some circumstances, for health, age or equality reasons, whereby people are not expected to wear face coverings in these settings. Please be mindful and respectful of such circumstances noting that some people are less able to wear face coverings.

You can find the official government guidance on face coverings and exemptions here:
<https://www.gov.uk/government/publications/face-coverings-when-to-wear-one-and-how-to-make-your-own>

We ask that you consider taking the following steps and use the following language if you see someone entering or inside a store not wearing a face covering. Please note charity organisations working with the government have been made aware of this too.

1: You may see an individual wearing a visual cue that indicates they are exempt from wearing a face covering. Some examples can be found at the end of this document. They may also have made their own. It is not mandatory for an individual to wear a visual cue to outline they are exempt.

2: If you cannot see a visual cue but need to ask an individual to put on a face covering, please keep your distance to help protect them. You may need to remove your own face covering so your full face and mouth can be seen to speak to them. This will aid lip reading and facial expression reading, important for those with hearing difficulties and those who are autistic.

3: Ask the individual "Please can you wear a face covering if you are able to?" This allows the individual to reply with "I am not able to/I am exempt", rather than just "I don't want to".

4: Once an individual has said they are not able to/exempt, you must take their word and allow them to continue. A verbal confirmation alone is enough. You must not ask for proof

Please get in contact if you need an accessibility version of this document.

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And that's a wrap

Happy shopping! /30