

Twitter Thread by Agnes Clackett

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MAJOR FAILURE OF COVID RELATED SERVICES AT UK BORDERS

Nearly 2 million passengers entered UK June to September 2020.

Launched by the Home Secretary, run by 2 private firms, the Isolation Assurance Service only made contact with 3.5% (66,800) to ensure they were isolating■■■■

2/ The Government's half-hearted, privatised approach to critical COVID-related services also extending to virus control at Britain's borders by the IAS appears to have failed to ensure self-isolation by international travellers.

Source: Private ■ 4-17 Dec 2020

3/ When launching the IAS in June, Home Secretary Priti Patel said Public Health England (PHE) would "undertake checks and ensure that people understand and are following the rules"....

4/ Later announcements revealed that the IAS would "attempt to contact randomly sampled arriving passengers to ensure that they are self-isolating".

5/Sitel, the US call centre firm that shares the poorly performing contact tracing contract with Serco ■■■■, makes these calls

PHE wouldn't say how much Sitel's work is worth, & Govt hasn't published details of the contract

Sitel already gets £310m for its contact tracing work■

6/ The latest official data on health measures at the UK border reveal the Border Force spoke to 1.97 million passengers at airports & ports from 8 June to 7 September, taking their details, but Sitel's IAS then made just under 150,000 calls or texts....

7/....Sitel made 'successful contact with just 66,800 people - around 3.5% of all arrivals - to check they were self-isolating. After 4 attempts to contact travellers, Sitel gives up ■

8/Lack of isolation by holidaymakers & business travellers may have been central to the UK's 2nd wave.

Studies of COVID-19 mutations suggest that 59-80% of UK COVID cases since September feature a strain that first appeared in Spain in the summer....

9/It's striking that "controlling our own borders" was central to the Conservative election manifesto, but virus control at the border barely exists, with the advantage of being an island nation duly wasted....

10/ A new mutant strain is running rampant, a 3rd lockdown looks imminent - 30 countries have banned UK arrivals - Britain an international pariah.

Covid-19: More than 30 countries ban UK arrivals over Covid <https://t.co/azMcnilcyH>

11/ A Govt's 1st duty is the protection of its people

Now more sickening news that [@BorisJohnson](#) Govt have failed in that duty yet again will cost more suffering, more lives

60,000■■■Covid deaths. How much more failure & incompetence will it take before UK wakes up to reality?

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